

Welcome to our Clinic

PATIENT BILL OF RIGHTS

As a patient of the YOUNGSTOWN STATE UNIVERSITY DENTAL HYGIENE CLINIC, you have the following rights:

- To be treated with courtesy and respect by dental hygiene faculty, students, and staff.
- To have confidentiality observed in all aspects of your treatment with respect to your clinical records in accordance with HIPAA. A private room can be made available to discuss medical conditions upon patient request.
- To be informed about the dental hygiene services provided by the Dental Hygiene Clinic.
- To be assured that all dental hygiene procedures meet the standard of care.
- To have access to complete and current information about your condition.
- To be informed of your recommended treatment, treatment alternatives and expected outcomes.
- To have the opportunity to discuss concerns about your treatment.
- To consent to or refuse all or part of your dental hygiene care and to be informed of the consequences of your action.
- To be provided care according to infection control standards.
- To be informed that dental hygiene services will be completed in a reasonable time frame.
- To be informed by the clinic dentist during the dentist's referral interview of your need for further dental care.
- To have access to bloodborne and infectious disease policies that are available from the Dental Hygiene Program Administrator and at <http://cms.ysu.edu/administrative-offices/eohs/environmental-and-occupational-health-and-safety>

PATIENT RESPONSIBILITIES

The goal of the YOUNGSTOWN STATE UNIVERSITY DENTAL HYGIENE CLINIC is to provide you with the best dental hygiene care possible. As a patient of the Dental Hygiene Clinic, you will help us achieve this goal and protect your health and safety by doing the following:

- Provide a complete and accurate medical/dental history which includes any current or previous conditions or illnesses, hospitalizations, surgeries, medication and other information pertaining to your health status. Some conditions and diseases may require a physician's consultation.
- Update your medical/dental history if changes occur during the course of treatment.
- Participate in the planning of your dental hygiene care based upon your individual needs.
- Realize that patients with complicated medical conditions may be beyond the realm of this teaching facility and therefore will be referred for appropriate dental treatment.
- Cooperate with dental hygiene faculty, students and staff to provide a positive learning experience for the benefit of both patient and student.
- Treat dental hygiene faculty, students and staff with courtesy and respect.
- Inform the YSU Dental Hygiene Clinic 24-48 hours in advance if any appointment cannot be kept.
- Respect the time set aside for your appointment, and please be prompt. Students are instructed to wait only ten minutes before finding another patient. Do not begin treatment in the clinic if you do not have the time necessary for completion of recommended services.
- Be aware that appointments in the Dental Hygiene Clinic are longer than appointments in a traditional dental office and multiple appointments may be required due to the

difficulty of the procedure, necessity of involving instructors for evaluation and the proficiency of the student.

- It is the patient's responsibility to contact the Dental Hygiene Program to set up a recare appointment. Students may not always contact patients regarding this type of appointment.
- Be informed that two (2) broken appointments will result in the termination of future dental hygiene appointments.
- Realize that services provided by the YSU Dental Hygiene Clinic are preventive and are not a substitute for comprehensive dental care. Because dental health is constantly changing, it is very important to seek routine dental care that includes definitive diagnosis from your private practice dentist.
- All patients under 18 years of age must be accompanied by a legal guardian for their appointments. Families may only be given appointments for two individuals on any one day.

SERVICES OFFERED

The following services will be performed by a dental hygiene student under the supervision of faculty members who are licensed dentists and dental hygienists:

- ✓ Oral examination
- ✓ Scaling and polishing teeth
- ✓ Fluoride application
- ✓ Radiographic surveys (x-rays)
- ✓ Study models
- ✓ Sealants/restorations
- ✓ Local anesthesia

Appointments in the Dental Hygiene Clinic take longer than those in a private office and frequently more than one appointment is needed.

HOW TO SCHEDULE AN APPOINTMENT

The Dental Hygiene Clinic is open to the general public. Appointments must be made in advance by calling the Dental Hygiene Office at (330) 941-3342 Monday through Friday.

CANCELLATION OF APPOINTMENTS

Inform the Y.S.U. Dental Hygiene Clinic 24-48 hours in advance if any appointment cannot be kept. This is a teaching facility where students are required to fulfill certain clinical requirements. The dental hygiene students depend on patients to keep scheduled appointments so they can complete their requirements for graduation.

FEE SUMMARY

No Charge

CLINIC HOURS OF OPERATION

Fall Semester

M, W, F: 8:00 am – 4:00 pm

T, Th: 8:00 am - 5:00 pm (beginning in Sept.)

Spring Semester

M, W, F: 8:00 am – 4:00 pm

T, Th: 8:00 am - 5:00 pm

CLINIC LOCATION

Bitonte College of Health and Human Services
Cushwa Hall, Building 24 on map
First Floor Waiting Room 1200

Clinic Address for GPS

210 Lincoln Avenue, Youngstown, OH 44503

PARKING F-55 LOT



\$5.00 parking permit

Parking Lot F-55 Address for GPS

250 West Rayen Ave, Youngstown, Ohio 44503.



Parking is available in the F-55 lot (entrance is on W. Rayen Ave). Parking is \$5.00.

Parking permits **must be purchased in the building directly across the street from the F-55 lot at SMITH HALL, PARKING SERVICES, 275 Fifth Avenue, Youngstown, OH 44555. Monday-Friday before parking in the lot.** The entrance to Smith Hall is on Fifth Avenue.

Once in the lot, park in the spaces designated for Visitors and display your pass on the dashboard.



If you would like assistance to/from your vehicle, YSU Campus Escorts/Security Services can provide transport. The number to call is (330) 941-1515.

A ramp accessible entrance is located on the Southeast corner of Cushwa Hall. This entrance is at the basement level with elevators accessible to upper levels.

Take the elevator to the 1st floor, walk toward the opposite end of the building to the YSU Dental Hygiene Program, where you can be seated in the Patient Waiting Room – Cushwa Hall, Room 1200. Your student dental hygienist will greet you when it is time for your appointment.

Other helpful Links:

<https://ysu.edu/campus-map>

<https://ysu.edu/parking-services>

Scan QR Code for Video Walkthrough



YOUNGSTOWN STATE UNIVERSITY

The Dr. Madeleine Haggerty Dental Hygiene Program

The Dr. Dominic A. and Helen M. Bitonte

College of Health and Human Services

Department of Health Professions



YOUNGSTOWN STATE UNIVERSITY

DENTAL HYGIENE PROGRAM

One University Plaza Youngstown, OH 44555

Phone: (330) 941-3342

FAX: (330) 941-1767

